

FIG. 1

1 6 h x

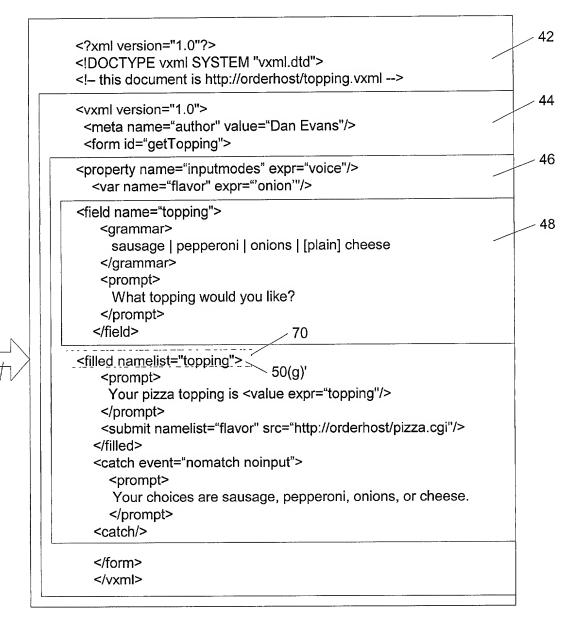


FIG. 2

VoiceXML Document

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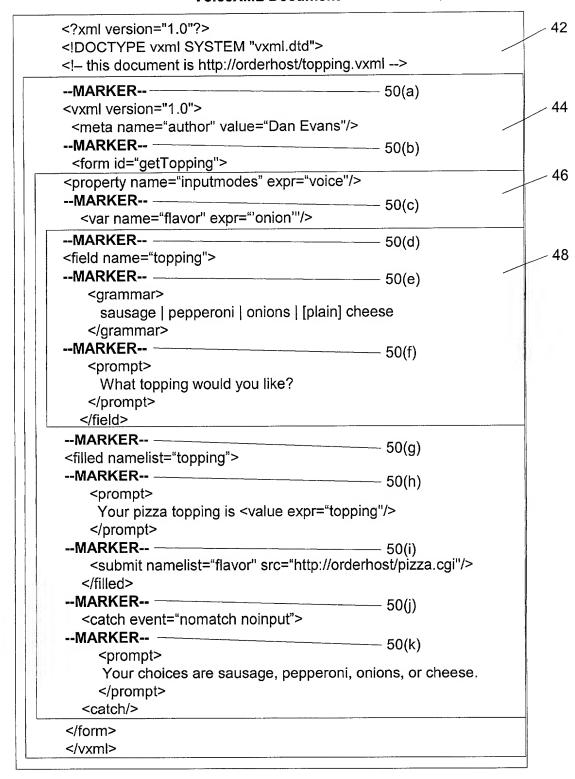


FIG. 3

TRACKER FLOW CHART

